GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:1872
ANSWERED ON:03.08.2001
EXPANSION OF WIDE AREA NETWORK WAN BY LIC
UMMAREDDY VENKATESWARLU

Will the Minister of FINANCE be pleased to state:

(a) whetherthe LIC has proposals to expand its WAN (wide area network) to 33 more cities;

(b) if so, the details thereof;

(c) the number of cities or centres, where presently LIC have such WAN facility;

(d) the number of policy holders being serviced by the existing WAN;

(e) whether any efforts are poposed to simplify the forms, the system of payment, and all other matters relating to policy holders interaction with LIC; and

(f) if, so, the time by when it is likely to be done ?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI BALASAHEB VIKHE PATH):

(a) Yes, Sir.

(b) Names of the cities where Wide Area Network (WAN) facility is being extended by LIC are given below :

1. Jaipur 18. Coimbatore

2. Amritsar 19. Madurai

3. Chandigarh 20. Thiruananthpuram

4. Ludhiana 21. Ernakulam

5. Jullundhar 22. Vijaywada

6. Guwahati 23. Mysore

7 Jamshedpur 24. Vishakhapatnam

8. Patna 25. Nellore

9. Cuttack 26. Nagpur

10. Bhopal 27. Nasik

11. Indore 28. Vadodara

12. Jabalpur 29. Surat

13. Agra 30. Aurangabad

14. Allahabad 31. Kolhapur

15. Bareilly 32. Thane

16. Lucknow 33. Goa

17. Kanpur
(c) At present 41 cities are covered under WAN.

(d) Approximately 3.63 crore policies are serviced by the existing WAN.

(e) For policies which are serviced by 663 branches in the 41 cities on WAN, payment ofpremiums in any of these branches has become possible. For help of policy holders all claim forms are available for download from the website www.Hcindia.com. The other facilities being extended to policy holders are payment of premiums on Internet and status of policies on Internet. This facility will be available for non-Salary Savings Scheme type of policies, which are on WAN. Similarly, position of policies can be had on telephones in 57 centers through Interactive Voice Response System (IVRS) installed by LIC. Additionally, LIC has installed 30 touch screer Information Kiosks in different centres, 15 of which areonline and provide information regarding policies. Similar facilities are being fanned for remaining centers.

(f) By the end of the current financial year.